

# News letter

June 2021



**310-POWR**



## Blue Mountain Power Co-op Donates to Local 4H Clubs

Blue Mountain Power Co-op supports all of the 4H Clubs in our Service Area including Rocky North and South Clubs, Leslieville Trail Trotters, Gilby Beef Club, Hazel Dell Beef Club and Rimbey 4H Club.



**CANADA**  
4-H Alberta

## Status of Conversion to New Billing Software

Please be advised that BMPC is in the latter stages of a three-month process of converting our billing system to a new software provider. The new system will operate more efficiently within the regulations required by the Alberta Utility Commission. It will also provide enhanced information with which BMPC can better educate and inform our members of the components of their utility bill.

System conversions are, at best challenging. During the course of this process there have been delays in getting the bills out and we apologize for any inconvenience this may have caused you. Our billing staff has worked tirelessly to ensure that we ultimately arrive at a point where the data has been accurately converted and that we have a high level of confidence in the new system.

We are very appreciative of our member's patience with this process and your participation in ensuring that we have an accurate and understandable bill. Please feel free to contact us at 310-POWR (7697) if you have any concerns and our billing staff will be happy to assist you.

## Blue Mountain Power Co-op Scholarship Program

The Blue Mountain Power Co-op Scholarship Program is once again available to the children of Co-op members! \$1,000 scholarships will be awarded to the top two applicants. Applicants must provide the following:

- An essay describing their study plans and future career goals.
- Official Government of Alberta transcripts (once available)
- A copy of their post-secondary institution acceptance letter
- Two letters of reference

Please visit our webpage: [www.bluemountainpower.coop/community/scholarships](http://www.bluemountainpower.coop/community/scholarships) or send an email to [spierce@bmpower.coop](mailto:spierce@bmpower.coop) to learn more about the scholarship program

The deadline for Applications is August 3, 2021.

## Unplanned Power Outages

High winds and heavy storms can cause serious damage to powerlines and the electrical grid, which could result in unexpected power disruptions for an extended number of hours.

When an unexpected power outage strikes, the Blue Mountain Power Co-op initiates a goal-oriented strategy to diagnose problematic areas and establish whether these outages are isolated or connected. We then map out the most efficient path that minimizes travel time between sites and systematically dispatch linemen. In this way, the maximum amount of outages are resolved within the shortest possible time frame.

## What Can Members Do To Help During an Outage?

In the event of a power outage there are a number of things you can do. First, check the breaker on your pole and the breaker in your house. If you have blown a fuse or tripped a breaker, one or more of the switches may be turned off. Simply turn it back on and power should be restored. Secondly, if it is not a fuse or a breaker, check with your neighbours to see whether their power is off as well.

If the power is still out in your surrounding area, please call us at 310-POWR (7697) - this number is staffed 24 hours a day. We will ask for your Legal Land Description (under 'service address' at the top of your bill) when you call. Any details you can provide on visible infrastructural damage to the lines are most helpful. For updates on the progress of large power outages, visit our Facebook page at: [www.facebook.com/bluemountainpowerco-op](http://www.facebook.com/bluemountainpowerco-op).



**Contact the Blue Mountain Power Co-op:**

Phone: 310-POWR (7697)

E-mail: [bmppc@bmpower.coop](mailto:bmppc@bmpower.coop)