



Rocky REA Strategy During an Unplanned Power Outage

High winds and heavy storms can cause serious damage to powerlines and the electrical grid, which could result in disruptions to power for an extended number of hours.

When an unexpected power outage strikes, the Rocky REA initiates a goal-oriented strategy to diagnose problematic areas and establish whether these outages are isolated or connected. The next step is to systematically dispatch linemen to the largest areas affected by the outage. We then map out the most efficient path that minimizes travel time between sites to ensure the maximum amount of outages are resolved within the shortest possible time frame.

What Can Members Do To Help During an Outage?

In the event of a power outage the first thing to do is to determine whether it is really a power outage or a problem with your own breaker. Please check your main electrical panel. If you have blown a fuse or tripped a breaker, one or more of the switches may be turned off. Simply turn it back on and power should be restored. If it is not a fuse or a breaker, you could try checking with your neighbours to see whether their power is off as well.

If the power is out in your surrounding area, please be encouraged to call us on 310-POWR (7697). We will ask members for their details including their Legal Land Description and/or service address (found in the top right hand corner of your bill), please have these handy when you call. Any details you can provide on visible infrastructural damage to the lines are most helpful. For frequent updates on the progress of power outages, please like our Facebook page at: <https://www.facebook.com/rearocky>.

Power Outages and Trees—A Growing Threat

Do trees cause power outages? A large number of power outages are caused by trees falling on or growing into power lines. Not only do these events cause our members to be without power, they also cause a loss of water supply, potential loss of food requiring refrigeration, increased medical risks, risks to livestock and all of which are intensified in cold weather. There is also a very real threat of personal injury or death from electrocution once a tree has made contact with a high voltage line. And finally, the cost of removing trees from lines and re-establishing power to the members is very dangerous and expensive work.

So, what can be done to prevent the above problems? In a perfect world, the elimination of trees under or near power lines eliminates the threats. The Rocky REA administers a vegetation management plan with the goal of removing all trees under or near power lines.

Please contact us at 310-**POWR** (7697) to arrange for an assessment on your property.

Pole Testing

Genics, on behalf of the Rocky REA, will be performing routine pole testing, which may require access to your property over the next few weeks. This is a part of our commitment to our safe and economical pole maintenance program. We appreciate your continued cooperation as we make improvements to the REA system.

Last Call for Rocky REA Scholarship Program

The deadline for application for the Rocky REA Scholarship Program 2017 is August 1, 2017. To learn more about the Scholarship Program, the application process, or to get an application, please visit our webpage: www.rockyrea.com/community/scholarships or contact the office at 310-**POWR** (7697).

Rocky REA in the Community

Rocky REA participated in the Rocky Rodeo Parade on June 10. The float won first prize in two categories for best Commercial Float and Overall. Thank you to all those who came out to support us.



Contact Rocky REA and Computer Services:

Phone: 310-**POWR** (7697)

E-mail: rockyrea@rockyrea.com

Address: 4920 - 43 Street (Box 1538), Rocky Mountain House, AB, T4T 1B2

