



2016 Annual General Meeting

The Rocky REA will be hosting our Annual General Meeting at the Dovercourt Hall on April 20, 2015. Doors open at 5:00 pm with a business meeting at 5:30 and dinner at 6:30. There is no charge for the meal but you **must have** a ticket to attend as we have limited seating. Reserve your ticket before April 3rd by coming in to the office, or alternately by calling 403-845-4600.

Email Billing and Customer Self Service Programs

We are excited to announce that our electronic billing system has been launched as of January 2016! Those members who provided us with their email address have begun receiving a \$2.00 per month administration fee discount on their December bill. We would like to thank our members for their patience as we work through the initial implementation of our email billing process.

We have also launched a new Customer Self Service (CSS) System which will allow our members to access their accounts and make payments online! In order to register for your CSS account, head to the Rocky REA website at rockyrea.com and select "Your Account". From there you will need to enter your online access code which can be found at the top right hand corner of your utility bill.

If you have any questions, or would like to sign up for email billing please call or email the office at 403-845-4600 or rockyrea@rockyrea.com.

Do You need help setting up a home computer with email and internet access? If so, please call Brian Hudson or Steve Fillinger at **Rocky REA Computer Services** at 403-845-5530 for a quote.

Draw Winner!

Congratulations to the winner of the Email Billing Draw, **Marilyn Leavitt!** Marilyn has won a \$250 credit towards her utility bill! Thank you to all of our members who provided their email addresses!

The Rocky REA office will be closed on February 15, 2015 for Family Day

The Rocky REA is on Facebook!

At the Rocky REA we strive for the best communication with our members possible. As a new way to connect, we have created a Facebook page! We will be posting information about the REA, member advantages, and electricity facts to keep you informed! Come say hello here: <https://www.facebook.com/rearocky/>

TRANSMISSION AND DISTRIBUTION RATES

EFFECTIVE JANUARY, 2016

The Rocky REA Distribution rates are set by the Rocky REA Board to recover the cost of distribution of energy within your REA system. The Rocky REA rates are believed to be among the lowest rates in Alberta.

The following Distribution rate adjustments take effect as of January 1, 2016:

<u>Rocky REA Distribution Rates</u>	Service Capacity (kva)	2016 Rates	2015 Rates	Monthly Increase
	3	\$45.38	\$41.82	\$3.56
	5	\$56.27	\$51.81	\$4.46
	7.5	\$65.86	\$60.62	\$5.24
	10	\$74.37	\$68.42	\$5.95
	15	\$90.85	\$83.54	\$7.31
	25	\$124.97	\$114.84	\$10.13
	50	\$192.24	\$176.56	\$15.68



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